



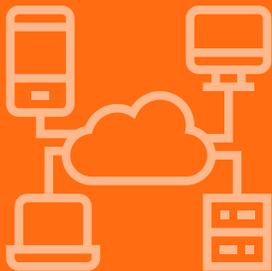
# Managed IT Services

**Not every company has an in-house IT team**, but bringing a permanent IT resource on to your team in the current circumstances would be very difficult. If you have infrastructure in place to support your ERP platforms, the challenge grows.

If you are considering outsourcing your IT to a Managed Services Provider, it's best to find one who understands the landscape of your hardware, software and network. **The Answer Company has been designing, implementing and maintaining ERPs for over 25 years.** We leverage what we've learned along the way to provide exceptional managed IT for our clients.

## IT Management

Ensure that technology isn't a factor that affects the productivity of your employees, especially right now. Proactive IT Management makes your customers a priority and ensures that your employees can safely and effectively work from home. This includes accessing critical systems like your financials or business processes remotely. It also encompasses cybersecurity and troubleshooting for machines.

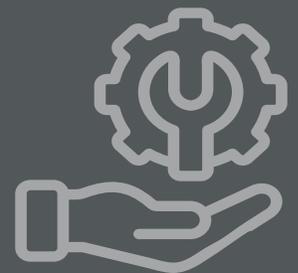


## Network Monitoring

If you have on-premises system, but no staff on-site, it is easy for servers to become overloaded and overheated before you even notice a problem. We have not only been implementing ERPs all these years. We've also been hosting them! A Managed IT team uses the latest technology to monitor your network's health and safety around the clock, making sure your systems are always running efficiently.

## Technical Support

Tap into expert resources. No matter what precautions are taken, some issues require human assistance. An external IT team can assist remotely. The goal is to support your business in whatever way you need it, and to keep things running as smoothly as possible. On-site support is included at no extra cost.



## Technology Consulting

Making decisions regarding technology for your business can be overwhelming and confusing. When your timeline is massively compressed, this becomes that much more stressful. We are available for technology advice that is objective and gives you the tools to be knowledgeable & empowered to make informed decisions.