

## Growth Control With Acumatica

channels, and ways of doing business every day—and the challenges are expanding. Small to mid-sized businesses (SMB) face many

Firms are competing with new companies,

of these obstacles, plus they have the disadvantage of competing against large competitors. These big companies can dedicate executives, teams, facilities, equipment, and systems to manage the challenges.



equip SMB companies to compete and operate cost-effectively in today's market. Acumatica has the broad functionality and

But Acumatica ERP software is designed to

true cloud technology for agile business, giving real-time visibility to your sales, services and operations on phones, tablets and computers in your facilities or on the road with customers and suppliers.



## **RELATIONSHIP MANAGEMENT (CRM)**

start to closing

**SALES AND CUSTOMER** 

# manage sales



Product Configurator: provide features and options for product families

designs to customer needs

Custom products and services: adapt

Leads to opportunities: track deals from

Projects: manage large, multi-site programs

Estimates: accurately quote complex proposals

Capable to Promise: commit to delivery based on capacity and materials

**ORDER MANAGEMENT** 



## orders in Acumatica from a wide range of sources Phone: quickly identify customer

**Consolidate and process** 

E-mail: enter data from emails and attached spreadsheets

**Product Configurator:** process

items, price and availability

**EDI**: automatically process orders and shipping notices

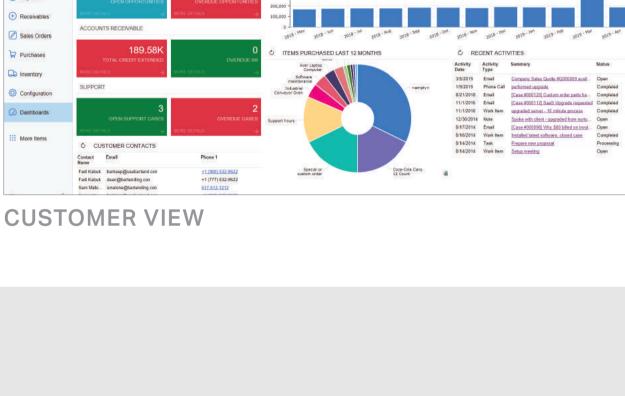
customer configurations to work orders

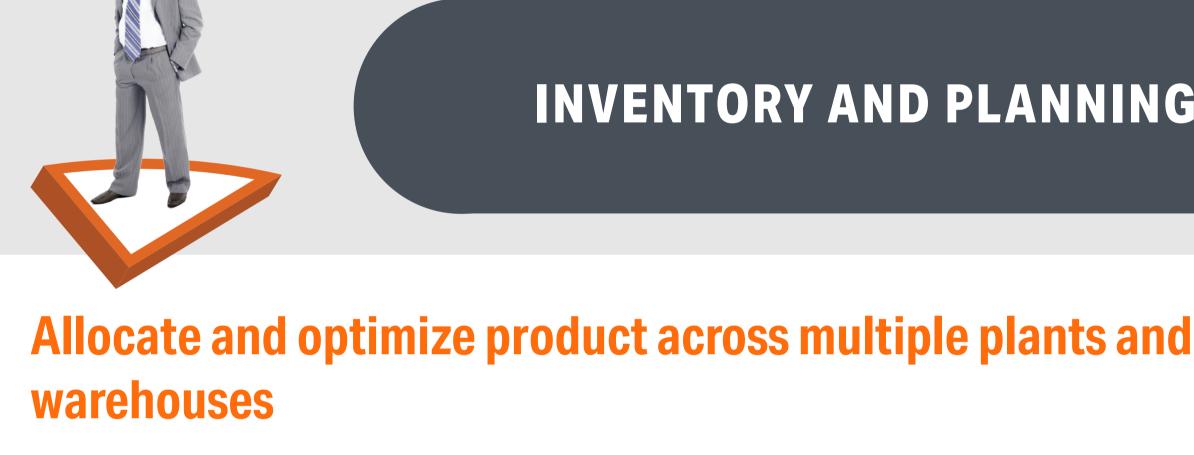
**Projects:** convert quotes to work orders with all details

**Business-to-consumer (B2C) website:** create special catalogs and pricing for personal shopping

portal access

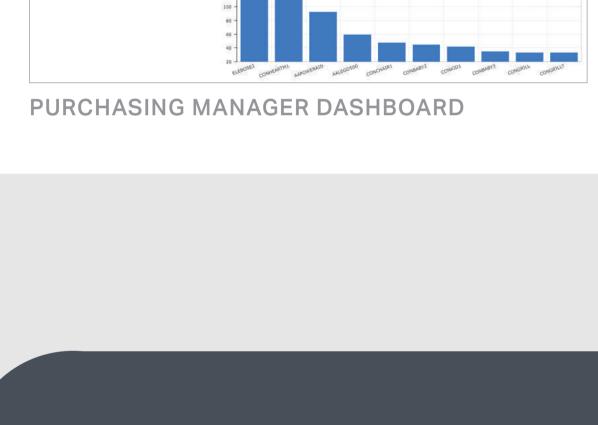
Field sales: sales and service staff enter POs on phones and tablets





**INVENTORY AND PLANNING** 

### Forecasting: view current sales and purchasing activity to build business plans Purchasing: optimize quantities and

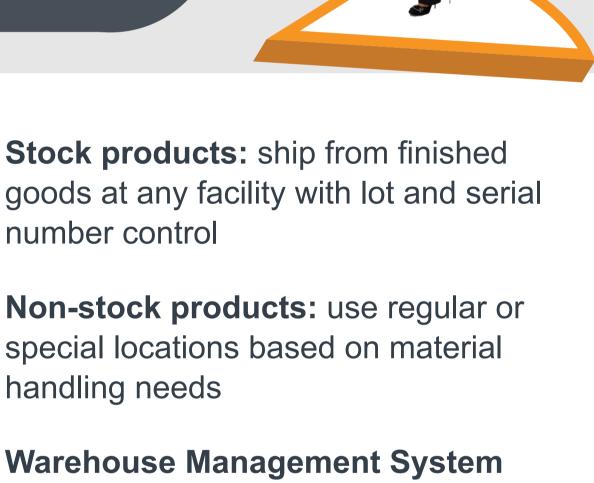


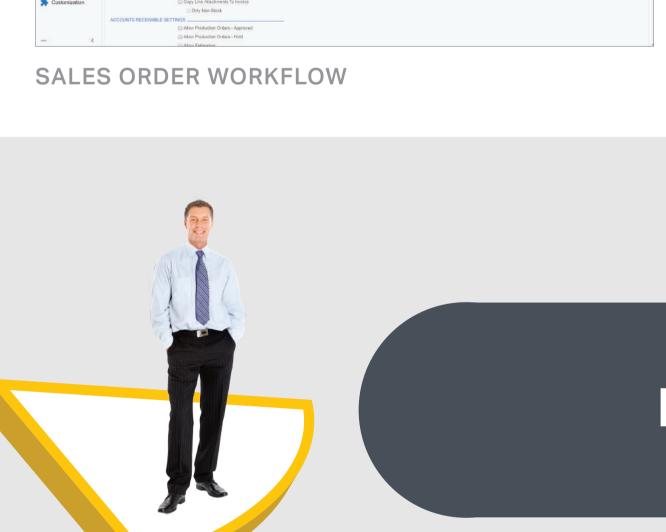
**Process orders automatically** 

locations based on overall demand

### or individually depending on number control customer and business needs

**SUPPLY CHAIN MANAGEMENT** 





Make to stock or order—or combine both

(WMS): use fast, mobile scanners for

receiving, management, pick, pack

handling needs

and ship

**MANUFACTURING** 

Producti

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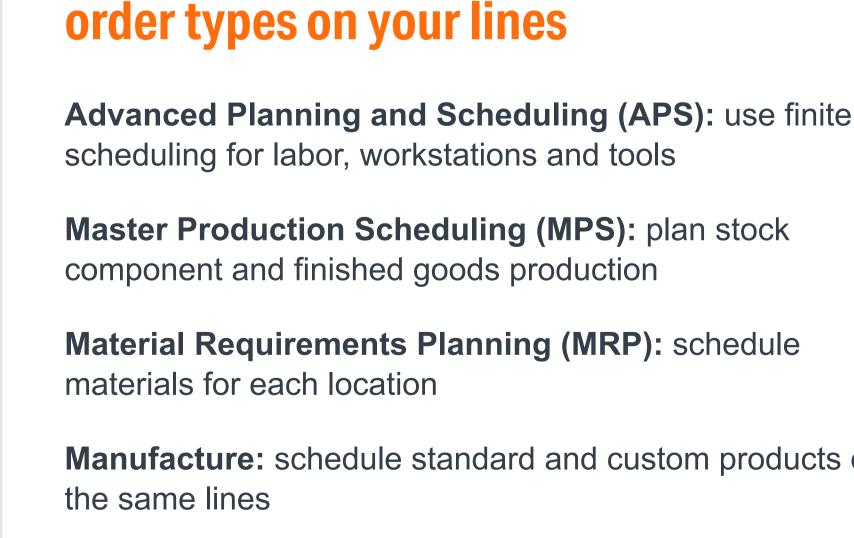
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### 0000047 FORECAST Descri Begin

# Manufacture: schedule standard and custom products on

PRODUCTION DASHBOARD ON PHONE **Grow and manage aftermarket parts and service business** 

**Manufacturing Dashboard** 

Date

12/20/2...

4/7/2017

5/25/2017

6/30/2017

4/7/2017 4/7/2017

10/9/2017 10/9/2017

12/21/2... 12/21/2...

1/10/2017 1/10/2017

1/18/2017 1/18/2017

11/3/2017 11/3/2017

End

12/21... 12/27...

Keuri... 1/31/... 2/27/...

12/20/2...

Qty to

Produce

1.000000

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1.000000

1.000000

1.950.0..

Quanti UOM

100.0... EA

100.0... EA

PRODUCTION IN PROCESS

Date

Custom∈ Start

### Cancel **Appointments** use calendar, GPS and routing features for field staff App. Nbr.: 003209-1 Est. Duration: 2 h 00 m Status: Not Started Act. Duration: 0 h 00 m Mobile Service Management: use tablets and phones for Workfl... PROCESSING Appointment Total: 200.00

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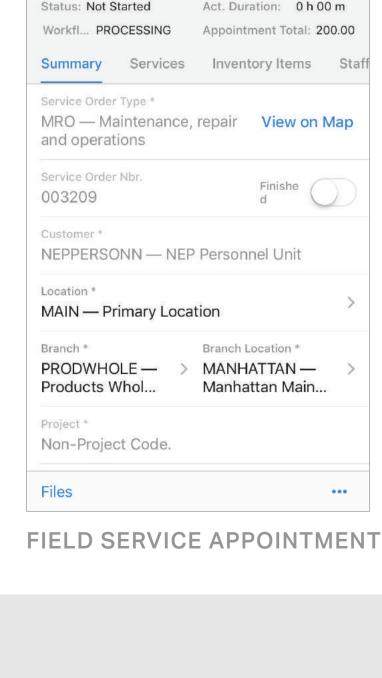
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\* 29% 

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INSTALLATION, SERVICE

**AND WARRANTY** 



managing parts and services orders, tracking time, documenting calls, etc. Equipment maintenance and warranty: track both equipment and major components by serial number, repairs, replacement history, and warranty costs

maintenance services Construction management: on new install or replacement

Service contracts: provide standard and preventive

projects, contract and manage jobs with construction

Schedule and dispatch: keep customer needs current and

functionality

## **About The Answer Co**

The Answer Company is a leading supplier of business management software and technology consulting services. Since 1995, it has been helping businesses answer the difficult questions with regards to investments in technology and information systems. Working from offices across Canada, they serve national & international clients with a wide range of ERP solutions and numerous complimentary solutions that are powerful & flexible, and backed by industry expertise. The Answer Company's goal is to make businesses more successful at what they do and gain confidence to make profitable moves in their respective industries.

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